

- Mediatech Products are warranted for a period of three years from the original date of delivery.
- Mediatech Installation and Integration workmanship is warranted for one year from date of system sign-off or completion.
- All Non-Mediatech Products carry their original manufacturer's warranty.

## **MEDIATECH OBLIGATIONS:**

- Mediatech shall repair or replace any defective or failed unit and/or correct workmanship issues to meet the original specification.
- Mediatech reserves the right to replace any defective or failed unit with a newer model so long as the newer model satisfies all of the original model's requirements.
- Mediatech shall be responsible for shipping and handling charges to return repaired or replaced items to the purchaser.
- Repaired or replacement products delivered under this warranty, shall also be subject to the terms of this warranty for any time period remaining under this warranty from the original date of delivery.

## **PURCHASER OBLIGATIONS:**

- Purchaser shall contact Mediatech to obtain a return authorization number prior to returning any item.
- Purchaser shall be responsible for shipping and handling charges for items returned under this warranty while they are in transit to Mediatech.
- Purchaser shall be responsible for establishing original equipment manufacturer's warranty for non-Mediatech products.

## **EXCLUSIONS:**

- Mediatech shall not be responsible for normal wear related failures, damage caused by improper use, or accidental damage.
- Warranty shall be void if the customer attempts repair or in any way modifies the product from its original delivered condition.
- Mediatech product warranty only covers Mediatech manufactured items. All non-Mediatech items included as subsystems or systems will bear the original equipment manufacturer's warranty.