

Hardware Control Products

Mediatech

Technical & Training Solutions

Three Years Parts & Labor Warranty Certificate

Mediatech warrants all hardware control products for a period of three years from the original date of delivery to be free of any defects in materials and workmanship and to operate in conformance to all specified requirements in effect at the time of purchase. Any defective or failed unit returned to Mediatech shall be repaired or replaced in accordance with the obligations prescribed in this warranty.

Mediatech Obligations:

- Mediatech shall repair or replace any defective or failed unit to meet the original specification.
- Mediatech reserves the right to replace any defective or failed unit with a newer model so long as the newer model satisfies all of the original model's requirements.
- Mediatech shall be responsible for shipping and handling charges to return repaired or replaced items to the purchaser.
- Repaired or replacement products delivered under this warranty, shall also be subject to the terms of this warranty for any time period remaining under this warranty from the original date of delivery.

Purchaser Obligations:

- Purchaser shall contact Mediatech to obtain a return authorization number prior to returning any item.
- Purchaser shall be responsible for items returned under this warranty while they are in transit to Mediatech and be responsible for shipping and handling charges.

Exclusions:

- Mediatech shall not be responsible for normal wear related failures, damage caused by improper use, or accidental damage.
- Warranty shall be void if the customer attempts repair or in any way modifies the product from its original delivered condition.

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